



Call for Papers

The Australian Organisation for Quality Inc (AOQ) is pleased to invite you to submit a proposal for Papers to be presented at the Qualcon 2010. The theme for the 2010 Conference is:

"Third Generation Quality Management"

Papers are to focus on the subject of Third Generation Quality in the context of any of the following perspectives:

- The theoretical framework
- Organisational strategy and development.
- Risk and compliance management
- Management systems
- Accreditation and Certification
- Organisational improvement
- Business Excellence
- Application and case study

The context paper: **Third Generation Quality Management: From Atoms to Bits, or Quality Management in the Knowledge Society** by AOQ Patron Professor Kevin J. Foley is provided for your information upon request. It is expected that all proposals for Papers will explore further the issues raised in the context paper.

All Papers are to be submitted in Word 2003, and presentations in Powerpoint 2003 templates which will be provided to accepted presenters.

This Call for Papers is for a 1 page summary to be submitted on the abstract template that, at a minimum, describes the problem or issue, its relevance to the conference theme, the author(s) approach to the topic, and results. This summary should contain the topic for which the abstract is being submitted, the Paper's title, as well as each author's name, organisation, complete address, telephone and fax numbers, and e-mail address. For Papers with multiple authors, please identify the point of contact. The template for Paper submission is available on the web site and may be used for submitting this Call for Papers. The deadline for submitting abstracts and summaries is **30 April 2010**.

Authors will be notified by invitation no later than 20 May 2010 to submit a full Paper. Completed Papers must be received no later than **27 July 2010**.

Failure to adhere to these deadlines will result in your Paper being relegated to a reserve position in the conference program.

Final Papers are to be accompanied by a PowerPoint presentation for delivery at the conference. **Presentation time is 25 minutes followed by 5 minutes question time.**

Authors are responsible for ensuring Papers are free from any commercially sensitive material and authorising AOQ the royalty free right to publish all material provided in any AOQ publication or media.

Please direct any questions to: qualcon2010information@aoq.net.au

Help make this YOUR conference and a great AOQ success.

Please submit abstracts, and completed Papers and presentations, by e-mail to:
Email: qualcon2010papers@qualcon.com.au